How to Sign Up for Direct Deposit

1. You will receive a new Refund Welcome Email from cservice@ecsi.net with a link to create a new user profile to set up your Refund Account. You can also access that website from your eSIS Student Center by clicking on Direct Deposit Signup.

   • If you enrolled for direct deposit through your Student Center prior to May 15, 2017, you should go to https://heartland.ecsi.net/index.main.html#/access/signIn to link that account to the new software for Direct Deposit. It will direct you on the process needed to link the accounts by entering a username, password, and confirming account information.

2. This will bring you to an external link for our new refund vendor. Your email from cservice@ecsi.net will request that you create a profile to setup your account for refunds.
3. You will be asked to enter a username and password in the registration fields and click “Continue”.

4. Then you will need to enter personal information. This will confirm your name, date of birth, phone number and email address. You will also be asked security questions, for verification.

5. You will need to connect to your existing account by entering the Heartland Key that is provided in the “Welcome” email, and with your UWRF W number, and click Continue.
6. Select your delivery method as Direct Deposit. UWRF requires all students to sign up for Direct Deposit and should not elect to receive a paper check. Your refund will be significantly delayed if you do not sign up for Direct Deposit. Direct Deposit is the fastest, most efficient way to receive a UWRF refund. Most refunds are in a student’s bank account within 2 business days from the refund disbursement date.
7. Fill in all required field information. You will need your ABA Transit Number (Bank Routing Number) and your checking or savings account number. Check the box indicating that states “I authorize the issuing of a direct deposit for any disbursement to the account provided above.” Then click “Submit”.

Step 1: Enter

Step 2: Confirm & Authorize

Step 3: Success
8. You will receive an email confirming your refund preference selection once a refund has been issued. You can also view all of your recent disbursement transactions and delivery details from the Refunds Overview tab.

9. Please note that all demographic information is pre-populated from eSIS. You will need to change your address in eSIS if the address appearing in Refund Account is not correct.