24 Hour Lab Access
September 1 – November 24, 2014

DoTS provides in-lab helpdesk assistance extended hours in addition to DoTS Service Center hours.

There are 27 Windows and 22 Mac computers available for use 7 AM to 1 AM. These computers are located on the main floor of Davee Library near the reference area. DoTS provides staffed lab assistance at this location.

We see, on average, over 4,000 (4,165) logins per week on the Windows machines and just over 1,000 logins on the Mac computers (1,020) at this location. Users are logged in on average between 40 and 75 minutes per session. The highest use of the lab occurs between 10 AM and 8 PM with higher use during the week and reduced usage on weekends.

From 1 AM to 7 AM Monday through Friday, we provide students access to 32 Windows computers and 32 Mac computers. These computers are located in our instructional labs DL 101 (Grey lab) and DL 162 (Red lab). DoTS staffs to provide assistance in this lab 35 hours per week.

Requests to provide access to Mac computers in room 162 have been very infrequent for the overnight lab. Over the course of this past fall semester, we have only had three individuals who were not DoTS student employees log in to Macs in the overnight lab.

The Windows computers in room 101 are used more frequently. On average there are one to two students logged in at any given hour between the hours of 1 AM and 7 AM.